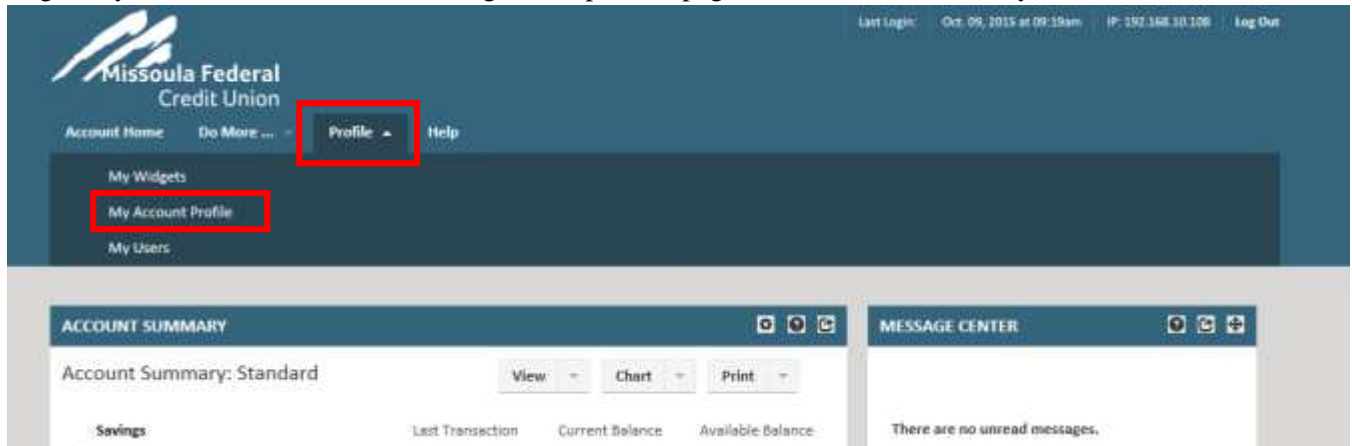
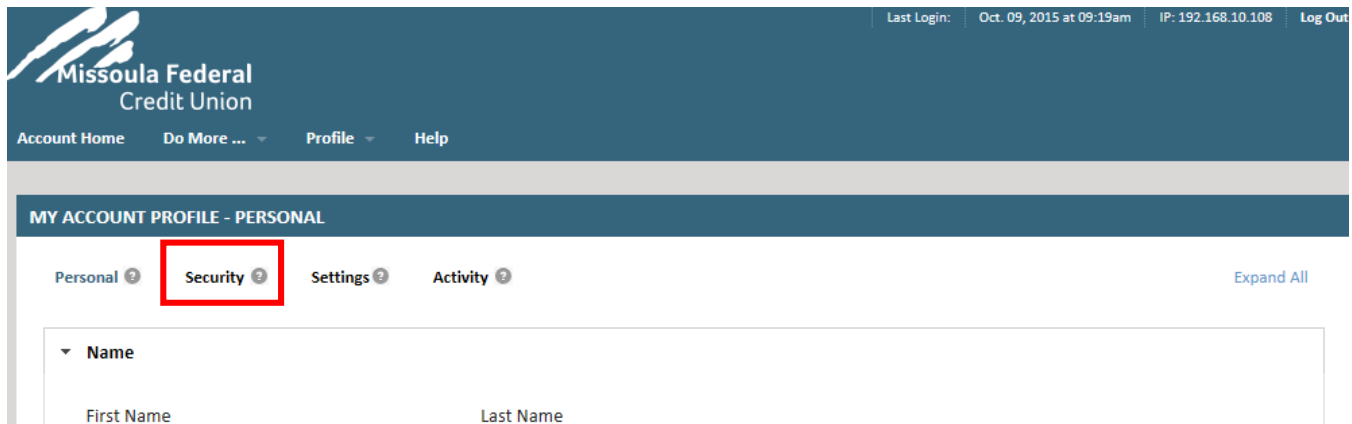


## Looking up Challenge Questions & Answers

Log into your account on Online Banking. On top of the page click on Profile then My Account Profile.



Click on Security.



## Looking up Challenge Questions & Answers

Then select Challenge Questions.

MY ACCOUNT PROFILE - SECURITY

Personal Security Settings Activity [Expand All](#)

▼ **User Name**

User Name  
  Show the User Name

After changing the User Name, your session will terminate and you will be required to Log in with the new User Name.

**Save Changes**

- ▶ Password
- ▶ **Challenge Questions**
- ▶ Site Marker
- ▶ One Time Password
- ▶ Message Delivery Options
- ▶ Register PC

Then check the little box to show your answers. If you make any changes click Save Changes.

▼ **Challenge Questions**

To increase the security of your online banking sessions and to protect your online banking identity, we will ask you to answer a set of challenge questions. First, you must create the answer to these questions. Select a question from drop down list and enter an answer. In addition to credit union provided questions, create your own question and answer  
Note: you must answer every question displayed on the screen.

**Show answer(s)?**

**Credit Union Challenge Questions**

1 First pet's name?  Answer

2 What was your high school mascot?  Answer

**Personal Challenge Questions**

Enter a personal challenge question & answer that only you know

3 dads nickname for me  Answer   
(e.g.Favorite Uncle) (e.g. Bob)

**Save Changes**